

## 4. Data Subject Rights

### Section 2: Compliance Assessment Checklist

This section explains how Data for Change assesses whether its AI voice survey practices allow users to exercise their data subject rights, including the right to access personal data, request correction, request deletion, and object to processing.

#### **User Rights Access Point**

Users can exercise their data rights through:

- Email: [insert contact email]
- Web form: [insert link]
- In-call request, verbal
- Other: [specify]

#### **Types of Requests Supported**

We allow users to:

- Access their personal data
- Request correction of inaccurate data
- Request deletion of their data
- Object to processing

#### **Response Time**

We respond to user requests within:

- 7 days
- 14 days
- 30 days
- Other: [specify]

#### **Verification Method**

Before fulfilling requests, we verify identity via:

- Phone verification
- ID confirmation
- Callback confirmation
- Other: [specify]

### **Data Deletion Scope**

When deletion is requested, the following data is deleted:

- Audio recordings
- Transcripts
- Metadata, such as phone number and timestamps
- Derived insights / analytics
- All of the above

### **Limitations, if any**

Any legal or technical limitations on fulfilling requests:

[free text]