

5. Biometric Data

Section 2: Compliance Assessment Checklist

This section explains how Data for Change assesses whether its AI voice survey practices comply with the legal requirements for processing biometric data, especially when voice data may be used for identification, voice recognition, or other AI-related processing.

Types of Voice Data Collected

We collect the following types of voice-related data:

- Raw audio recordings
- Voice notes
- Transcribed text
- Voice features, such as speaker identification or voiceprint

Purpose of Collection

Voice data is used for:

- Survey response collection only
- Transcription
- Data analysis
- Model improvement
- Other: [specify]

Consent Mechanism

We obtain consent through:

- Verbal consent at start of call
- Written or digital consent prior to call
- Opt-in mechanism

Consent is:

- Explicit, required for biometric data
- Implied

Use for AI Training

Voice or transcript data is used for training AI models:

- Yes
- No
- Only in anonymized or aggregated form

If yes, specify:

[free text]

Data Retention Period

Voice data is retained for:

- <30 days
- 30–90 days
- 3–12 months
- Indefinitely
- Other: [specify]

Third-Party Processing

Voice data is shared with:

- Cloud providers
- Speech-to-text providers
- AI / LLM providers
- None

Safeguards for Biometric Data

We protect biometric or voice-related data through:

- Encryption in transit
- Encryption at rest
- Access controls
- De-identification / anonymization
- Other: [specify]